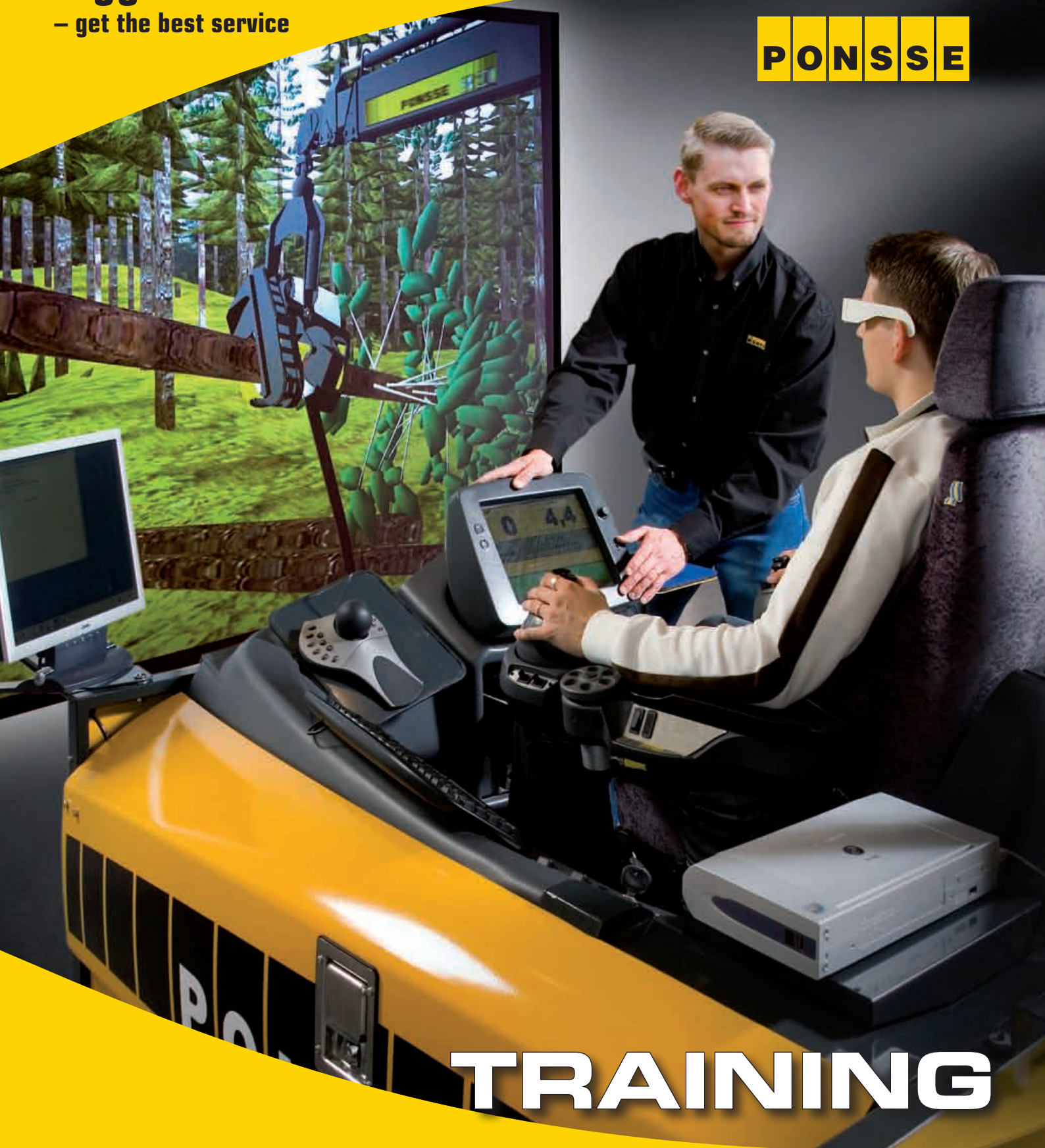


Logger's Inn

– get the best service

PONSSE



TRAINING



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When purchasing a new machine, Ponsse offers you extensive user training, and we will familiarize you with your new machine in your own language. We use forest machine and servicing simulators as an aid to our training. Ponsse's servicing trainers regularly offer training to our local servicing employees in order to ensure that all of them have the latest information on maximizing the availability of forest machines at their disposal. Our training alternatives include Operator Training, Maintenance Training, and Process and Operator Training, and we also offer customized customer-specific training.

www.ponsse.com

TRAINING

Operator Training - Maintenance Training - Process and Operator Training

PONSSE Training Services include operator training for customers, maintenance training for servicing personnel, and process and operator training.

Operator Training

Operator Training is an integral part of each new PONSSE forest machine delivery. This training ensures that operators know how to use their machines correctly and efficiently, thus minimizing operating costs. During operator training, the customer will learn valuable information about machine maintenance and servicing needs.

Base machine operator training covers, for example, the following:

- Motor and hydraulics oil adjustments
- Control panel gauges, switch signal lights, warning lights and buzzers
- Control devices, seat switches, OptiControl and crane control system adjustments
- Daily preventive maintenance actions

Furthermore, the operator training familiarizes the operators with the **PONSSE Opti information system**:

- Starting a new working site
- Driver-specific settings
- Measuring device and harvester head calibration
- Sawing control, Ponsse Cut, Opti maintenance

For the crane and harvester heads, the operator training includes the following:

- Daily preventive maintenance actions
- Color coding and stump treatment
- Pressure adjustment
- Safety instructions
- Harvester head maintenance and checkups

The operator training also includes the following **safety issues**:

- Entering and exiting the machine
- Replacing chain and bar
- Harvester head maintenance
- Crane / crane boom maintenance
- Backup power and welding
- Owner's manuals
- PONSSE Servicing contact information

Maintenance Training

Ponsse Maintenance Training aims to ensure that our personnel are competent and thus we can offer our customers quick and correct servicing in order to retain their forest machine business effective, profitable and safe.

Ponsse Maintenance Training offers training for our personnel and the personnel of our representatives. The training consists of a variety of modular courses. The regular training is offered by the Ponsse Academy in Finland as well as by the local subsidiaries and internal trainer representatives in the other Ponsse countries.

Ponsse Global Service is mostly responsible for the training material content, and the materials are available on the Internet for the entire global Ponsse network. Service trainers of the subsidiaries and local representatives can also draw up new materials and develop the already-existing ones based on their local needs.

The materials are designed based on the special needs of servicing personnel and mechanics. The modular training may be designed for a specific component of forest machines, such as the harvester head or measuring device, or they may form an entity

in which all the components of the machine are reviewed.

The Ponsse Global Service trainers have several years of experience and expertise in Ponsse machines. The internal trainers of Ponsse dealers and subsidiaries train their own personnel as well as customers.

The training components and training simulators developed by Ponsse are utilized in the training. 3D simulators are used in operator training, and servicing simulators are used in maintenance personnel and mechanic training. Ponsse offers the training components and the simulators to its subsidiaries and dealers.

Once a service employee has completed all the Ponsse Maintenance Training components, he or she will become an authorized Ponsse service employee and will receive a certificate to prove this.

Process and Operator Training

Ponsse offers training for the needs of wood procurement systems and other machine harvesting sectors, often in cooperation with forestry sector companies and educational establishments. The trainers are experts in various sectors, and the PONSSE Opti wood procurement software and different kinds of simulators are often used in the training.

The training covers, for example, the following:

- Interfaces between forestry company data systems and PONSSE forest machines
- Wood procurement control and logistics (harvesting and long-distance transport systems)
- Cut-to-length method

CONTACT INFORMATION
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